

Dear DISD Students,

The health and safety of the entire DISD community is our primary focus. As you know already, beginning on Monday, March 16, 2020, our campus will be transitioning to a virtual classroom/distance education model, due to the Coronavirus (COVID-19). This is a temporary emergency measure intended to help us successfully navigate through the next few weeks and, if necessary, the remainder of the spring semester. Each faculty member is working on a plan that will allow you to continue your studies without coming to campus.

During emergencies such as this, open and consistent communication is critical and it is imperative that you read your email and respond to messages from DISD and your faculty. Please know that administrative staff and faculty are here to support you, and please keep us informed about any need, accommodation, or other issue that arises so that we can problem-solve with you. Stay connected and communicate with your faculty – ask them if you have any questions or confusion about what their expectations are.

Technology Needs

- You will need reliable internet service. If you don't have it, let us know and we'll help figure something out.
- DISD will provide needed resources to students based on this survey, and we will loan out necessary equipment if needed.
- ➤ Click here to complete this brief (2-minute) survey
- Email support@disd.edu or call us at 858-566-1200 if you have questions or need any assistance.

Accommodations

- Students who currently have accommodations we understand that you may need
 different or additional accommodations in a virtual environment. Tena Moiola, Director of
 Student Services, will reach out to you individually next week, but please feel free to reach
 out to us and to your faculty right away.
- Students who do not currently have an accommodation but may need accommodations for a virtual environment – please contact Tena at tmoiola@disd.edu now, and communicate your needs directly to your instructor as well.
- As always, and very important during a virtual environment, communicate with Tena and your instructor should you need any support at any time.

Library Reference & Research Assistance

- Lisa & Rebecca are currently on campus and in the library and can scan anything you need from the books and magazines.
- Lisa & Rebecca are also available by email (<u>library@disd.edu</u>) and by telephone to help answer questions and find good online information.

Tutoring

 We will work with our tutors to determine the best way to get assistance, and we will send further information about that next week.

Academic Support

• <u>Natalia Worden</u>, Program Director, is also available for academic support during this time.

COVID-19 DISD Webpage

Please also visit the <u>DISD Coronavirus (COVID-19) web page</u> where we will share updates, information and resources.

The DISD library page also has <u>Virtual Classroom Support for DISD Students</u>.

Spring break is scheduled from March 30 - April 3, 2020 and we hope that face-to-face classes can resume after the break. We will let you know when your courses will resume as soon as possible.

Stay healthy and stay safe.

Margot Doucette

CEO

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